

LM-STAR® PBL Service Levels Summary

• Full Service*

- 85% A_o
- Assigned FSR
- Asset Repair
- Spares Access
- SE Access
- Obsolescence Tracking
- Reliability Monitoring
- Sustaining Eng
- Access to LMStar.Com
- SW Tech Refresh

Intended for TPS Development & High-Risk Production Customers

• Basic Service*

- 70% A_o
- On-Call FSR
- Asset Repair
- Spares Access
- SE Access
- Obsolescence Tracking
- Reliability Monitoring
- Sustaining Eng
- Access to LMStar.Com
- SW Tech Refresh

Intended for Medium & Low Risk Production Customers that need us to do Maintenance

• Limited Service*

- 30 Day ROR TAT
- Phone Support FSR
- Asset Repair
- Spares Access
- Obsolescence Tracking
- Reliability Monitoring
- Sustaining Eng
- Access to LMStar.Com
- SW Tech Refresh

• Economy Service*

- Similar to Limited Service
- Long term agreement
- No FSR Phone support
- **Reduced Sustaining Eng**
- **No Reliability Monitorin**

Intended for Low Risk Production Customers that have their own Maintainers and SE

PBL Catalog Monthly Pricing

Configuration	Full Service - Monthly Price *								
	2017	2018	2019	2020	2021	2022	2023	2024	2025
DIGITAL	\$12,154	\$10,562	\$10,777	\$10,997	\$11,222	\$11,448	\$11,677	\$11,911	\$12,149
RF	\$16,107	\$14,368	\$14,662	\$14,961	\$15,266	\$15,575	\$15,886	\$16,204	\$16,528
EO	\$23,747	\$11,616	\$11,853	\$12,095	\$12,342	\$12,591	\$12,843	\$13,100	\$13,362
ANALOG	\$7,358	\$8,205	\$8,372	\$8,543	\$8,718	\$8,894	\$9,072	\$9,253	\$9,438

Configuration	Basic Service - Monthly Price *								
	2017	2018	2019	2020	2021	2022	2023	2024	2025
DIGITAL	\$10,350	\$9,818	\$10,018	\$10,223	\$10,431	\$10,642	\$10,855	\$11,072	\$11,294
RF	\$14,303	\$13,625	\$13,903	\$14,186	\$14,476	\$14,768	\$15,064	\$15,365	\$15,672
EO	\$21,943	\$10,872	\$11,094	\$11,321	\$11,552	\$11,785	\$12,021	\$12,261	\$12,506
ANALOG	\$5,875	\$7,977	\$8,140	\$8,306	\$8,476	\$8,647	\$8,820	\$8,996	\$9,176

Configuration	Limited Service - Monthly Price *								
	2017	2018	2019	2020	2021	2022	2023	2024	2025
DIGITAL	\$7,669	\$7,580	\$7,735	\$7,893	\$8,054	\$8,216	\$8,381	\$8,548	\$8,719
RF	\$11,622	\$11,387	\$11,619	\$11,856	\$12,098	\$12,342	\$12,589	\$12,841	\$13,098
EO	\$19,262	\$8,634	\$8,811	\$8,990	\$9,174	\$9,359	\$9,546	\$9,737	\$9,932
ANALOG	\$5,425	\$6,503	\$6,636	\$6,771	\$6,909	\$7,049	\$7,190	\$7,334	\$7,480

ECONOMY SERVICE (available for multi-year only)

* Prices for 2018 and beyond take effect 1 January 2018 and are subject to change.