

# LM-STAR® PBL Service Levels Summary

- Full Service\*

- 85% A<sub>o</sub>
- On-Call FSR
- Asset Repair
- Spares Access
- SE Access
- Obsolescence Tracking
- Reliability Monitoring
- Sustaining Eng
- Access to LMStar.Com
- SW Tech Refresh

**Intended for TPS Development  
& High Risk Production  
Customers**

- Basic Service\*

- 70% A<sub>o</sub>
- On-Call FSR
- Asset Repair
- Spares Access
- SE Access
- Obsolescence Tracking
- Reliability Monitoring
- Sustaining Eng
- Access to LMStar.Com
- SW Tech Refresh

**Intended for Medium & Low Risk  
Production Customers that need  
us to do Maintenance**

- Limited Service\*

- 30 Day ROR TAT
- Phone Support FSR
- Asset Repair
- Spares Access
- Obsolescence Tracking
- Reliability Monitoring
- Sustaining Eng
- Access to LMStar.Com
- SW Tech Refresh

- Economy Service\*

- Similar to Limited Service
- Long term agreement
- No FSR Phone support
- **Reduced Sustaining Eng**
- **No Reliability Monitoring**

**Intended for Low Risk Production  
Customers that have their own  
Maintainers and SE**

\*Pricing available upon request

## PBL Catalog Monthly Pricing

Configuration	Full Service - Monthly Price *			
	2017	2018	2019	2020
Digital	\$ 12,154	\$ 10,562	\$ 10,777	\$ 10,997
RF	\$ 16,107	\$ 14,368	\$ 14,662	\$ 14,961
EO	\$ 23,747	\$ 11,616	\$ 11,853	\$ 12,095
ANALOG	\$ 7,358	\$ 8,205	\$ 8,372	\$ 8,543

Configuration	Basic Service - Monthly Price *			
	2017	2018	2019	2020
Digital	\$ 10,350	\$ 9,818	\$ 10,018	\$ 10,223
RF	\$ 14,303	\$ 13,625	\$ 13,903	\$ 14,186
EO	\$ 21,943	\$ 10,872	\$ 11,094	\$ 11,321
ANALOG	\$ 5,875	\$ 7,977	\$ 8,140	\$ 8,306

Configuration	Limited Service - Monthly Price *			
	2017	2018	2019	2020
Digital	\$ 7,669	\$ 7,580	\$ 7,735	\$ 7,893
RF	\$ 11,622	\$ 11,387	\$ 11,619	\$ 11,856
EO	\$ 19,262	\$ 8,634	\$ 8,811	\$ 8,990
ANALOG	\$ 5,425	\$ 6,503	\$ 6,636	\$ 6,771

**ECONOMY SERVICE (available for multi-year only)**

\* Prices for 2018 and beyond take effect 1 January 2018 and are subject to change.